

Please find below the minimum and recommended system requirements for our system:

Supported operating systems required for Active Script List (64-bit)

- Windows 10 (EOL 14th Oct 2025) and Windows 11
- Windows Server 2019, 2022

*** 32 bit operating systems are compatible with Z Software but NOT recommended ***

Processor:

- Intel Core i3 Processor 2.0 Ghz+ or AMD Ryzen 3 CPU (minimum)
- Intel Core i5 Processor or AMD Ryzen 5 CPU (compatible)
- **Intel Core i7 Processor or AMD Ryzen 7 CPU (recommended)**
- Intel Core i9 Processor or AMD Ryzen 9 CPU (compatible)
- Intel Xeon Processor or AMD Epyc server CPU (compatible)

Screen Resolution:

- 1280 x 800 (minimum for Dispense), 1024 x 768 (minimum for Register/Office)
- **1920 x 1080 (recommended)**

*** Resolutions higher than 1920 x 1080 are supported however you may need to adjust the scaling in Z Dispense/Office/Register for text to be an appropriate size ***

RAM:

- Windows 10 or 11 (64-bit):
 - For a server machine: 16GB (minimum), **32GB (recommended) – webster server or other pack server**
 - For a workstation: 8GB (minimum), **16GB (recommended)**
- Windows Server 2019/2022 (64-bit):
 - For a server machine: 16GB (minimum), **32GB (recommended) webster server or other pack server**

Note:

- Around 1-2GB required to run Z Software programs, 1-2GB to run SQL Server database on server. There is also a minimum RAM requirement to run the operating system
- More RAM may be required if there any other programs / third-party software running on the same machine (e.g. Webstercare, eRx, Medadvisor, web browsers etc.)

Storage: Solid state drive (highly recommended especially on server machine) or hard disk

- On server:
 - 40GB minimum available space required for Z Software (includes storage space for program files, database, database backups etc.).
- For workstation:
 - 5 GB minimum available space required for Z Software

If site using Bestmed solid state drives (SSD) are required

Also, please find below the details of the hardware/peripherals that we know currently work with Z Software. (There may be other brands/models that work with our software, but as we may not have come across them before we can't confirm at this stage whether they would work)

Docket Printer (for till receipts):

- Epson TMT-88 (IV/V/VI)
- Epson TM-82 (II/III)
- Bixolon SP330
- Bixolon SRP-E300
- SAM4S GCUBE 100D (Compact Docket printer for less space)
- **Star Printers do NOT work**

Label Printers:

- Zebra ZD220d or ZD220t
- Zebra ZD420 (Network)
- Zebra LP 2844
- Zebra GC420d, GK420d, GX420d, GK420T, GK888T
- Bixolon DX-420d
- Bixolon XD5 (Peeler Version needs to be turned off)
- Bixolon XD3
- **TSC Thermal Label Printer (not recommended, only seagull driver available, expect delay)**

Laser Printers (for A4/A5 printing):

- Kyocera P2040DN, PA4000x (low volume printing)
- Kyocera FS-2100D, FS-2100DN
- Kyocera FS-4100DN, FS-4200DN
- Kyocera P3045DN, P3050DN, P3145DN, P3150DN, PA4500X, PA5500x

Barcode scanner (2D required for E prescribing/Tokens/QR codes)

- Motorola DS9208 (2D Scanner)
- Zebra DS9308 (2D Scanner)
- Zebra DS2278 (2D Scanner and Wireless)
- Symbol LS2208 (1D Scanner)/ Datalogic GM4100 (1D Scanner)
- Honeywell Metrologic Orbit MS7120 (1D Scanner)

Z Office Express App (Z.O.E) Requirements

Zebra TC26 (replaces TC25), TC52 (replaces TC51)

Or

Urovo Android barcode scanner (From <https://www.posdirect.com.au>)

Or

ScanSku device (www.scansku.com.au)

Or

Android device with the following requirements

- Android 6 minimum
- Barcode scanning capabilities (1D min, 2D preferred in case we utilise QR code scanning in future. Smartphone camera will work)
- 2gb ram minimum
- 8gb storage (should be pretty standard across most devices now)
- strong wireless capabilities (will be connecting to router/wireless server if applicable)
- Google Play

Recommended devices - Motorola G14 or Samsung A05s or Samsung A15 5G

Android devices that DO NOT work well with Z Office Express

Oppo A17 – camera not focusing in app

Nokia C32 – camera not focusing in app

Lenovo Tab M7 TB-7306F – camera not focusing in app

Hardware Contacts

Australia Wide

POS Direct - Sales

Andrea Shergill

0450 757 720

Andrea@posdirect.com.au

POS Direct - Support

1300 767 303

support@posdirect.com.au

Cloud Server Solutions – Scrypt Software

1800 SCRYPT (727978)

Sam Turner - sam.turner@scrypt.com.au

Justin Gillies - justin@scrypt.com.au

www.scrypt.com.au

NSW

Chi & Joe Computers Pty Ltd

Chi Law

Mob: 0406 317 288

Joe Catanzaro

Mob: 0423 070 847

28 Alick Street

CABRAMATTA, NSW 2166

QLD + Northern NSW + VIC

GZD (they don't do VIC themselves, but have a contact in VIC)

Craig Theisen

164 Maygar Street

Windsor, QLD 4030

Ph: 1300 739 732 Fax: (07) 3357 5426 Mob: 0409 472 017

www.gzd.com.au

TP Solutions (Brisbane)

Thai Pham

934 Port Rd

Woodville West, SA 5011

Ph: (08) 8268 3333 Fax: (08) 7200 3900

E-mail: thai@tpsolutions.net.au

TAS**Grant Munro**

PC Service & Support (TAS)

25-27 Wellington Street

North Hobart, Tas 7000

Ph: (03) 6231 2349 Mob: 0409 312 344 Fax: (03) 6234 8619

SA**TP Solutions**

Thai Pham

934 Port Rd

Woodville West, SA 5011

Ph: (08) 8268 3333 Fax: (08) 7200 3900

E-mail: thai@tpsolutions.net.au**WA****Altitude IT**

Allan Leslie

7/2 Mulgool Road

Malaga, WA, 6090

Ph: (08) 9248 9018 Mobile: 0437 731 334

E-mail: allan@altitudeit.net.au**World Guard**

Brendan Grieve

Ph: 1800 764 627

Email: support@worldguard.com.auWebsite: <https://www.worldguard.com.au>**Rovamp Services**

Tyler Darnell

Mobile: 0437241843

Email: tyler@rovamp.com.au**NT****TP Solutions**

Thai Pham

934 Port Rd

Woodville West, SA 5011

Ph: (08) 8268 3333 Fax: (08) 7200 3900

E-mail: thai@tpsolutions.net.au