

Please find below the minimum and recommended system requirements for our system:

Supported operating systems (64-bit)

- Windows 10 (**Preferred**) and Windows 11
- Windows Server 2019, 2022

*** 32 bit operating systems are compatible with Z Software but NOT recommended ***

Processor:

- Intel Core i3 Processor 2.0 Ghz+ or AMD Ryzen 3 CPU (minimum)
- Intel Core i5 Processor or AMD Ryzen 5 CPU (compatible)
- **Intel Core i7 Processor or AMD Ryzen 7 CPU (recommended)**
- Intel Core i9 Processor or AMD Ryzen 9 CPU (compatible)
- Intel Xeon Processor or AMD Epyc server CPU (compatible)

Screen Resolution:

- 1280 x 800 (minimum for Dispense), 1024 x 768 (minimum for Register/Office)
- **1920 x 1080 (recommended)**

*** Resolutions higher than 1920 x 1080 are supported however you may need to adjust the scaling in Z Dispense/Office/Register for text to be an appropriate size ***

RAM:

- Windows 10 or 11 (64-bit):
 - For a server machine: 8GB (minimum), **16GB (recommended)**
 - For a workstation: 4GB (minimum), **8GB (recommended)**
- Windows Server 2019/2022 (64-bit):
 - For a server machine: 8GB (minimum), **16GB (recommended)**

Note:

- Around 1-2GB required to run Z Software programs, 1-2GB to run SQL Server database on server. There is also a minimum RAM requirement to run the operating system
- More RAM may be required if there any other programs / third-party software running on the same machine (e.g. Webstercare, eRx, Medadvisor, web browsers etc.)

Storage: Solid state drive (highly recommended especially on server machine) or hard disk

- On server:
 - 40GB minimum available space required for Z Software (includes storage space for program files, database, database backups etc.).
- For workstation:
 - 5 GB minimum available space required for Z Software

Also, please find below the details of the hardware/peripherals that we know currently work with Z Software. (There may be other brands/models that work with our software, but as we may not have come across them before we can't confirm at this stage whether they would work)

Docket Printer (for till receipts):

- Epson TMT-88 (IV/V)
- Epson TM-82 (II/III)
- Bixolon SP330
- Bixolon SRP-E300
- SAM4S GCUBE 100D (Compact Docket printer for less space)
- **Star Printers do NOT work**

Label Printers:

- Zebra ZD220d or ZD220t
- Zebra ZD420 (Network)
- Zebra LP 2844
- Zebra GC420d, GK420d, GX420d, GK420T, GK888T
- Bixolon DX-420d
- Bixolon XD5 (Peeler Version needs to be turned off)
- Bixolon XD3

Laser Printers (for A4/A5 printing):

- OKI B512DN, B721DN
- Kyocera P2040DN (low volume printing)
- Kyocera FS-2100D, FS-2100DN
- Kyocera FS-4100DN, FS-4200DN
- Kyocera P3045DN, P3050DN, P3145DN, P3150DN

Barcode scanner (2D recommended for E prescribing)

- Motorola DS9208 (2D Scanner)
- Zebra DS9308 (2D Scanner)
- Zebra DS2278 (2D Scanner and Wireless)
- Element P220 (2D Scanner)
- Element P303BT (2D scanner and wireless)
- Symbol LS2208 (1D Scanner)/ Datalogic GM4100 (1D Scanner)
- Honeywell Metrologic Orbit MS7120 (1D Scanner)

Z Office Express App (Z.O.E) Requirements

Zebra TC26 (replaces TC25), TC52 (replaces TC51)

Or

Urovo Android barcode scanner (From <https://www.posdirect.com.au>)

Or

ScanSku device (www.scansku.com.au)

Hardware Contacts

Australia Wide

POS Direct - Sales

Andrea Shergill

0450 757 720

Andrea@posdirect.com.au

POS Direct - Support

1300 767 303

support@posdirect.com.au

Cloud Server Solutions – Scrypt Software

1800 SCRYPT (727978)

Sam Turner

sam.turner@scrypt.com.au

Justin Gillies

justin@scrypt.com.au

www.scrypt.com.au

NSW

Chi & Joe Computers Pty Ltd

Chi Law

Mob: 0406 317 288

Joe Catanzaro

Mob: 0423 070 847

28 Alick Street

CABRAMATTA, NSW 2166

QLD + Northern NSW + VIC

GZD (they don't do VIC themselves, but have a contact in VIC)

Craig Theisen

164 Maygar Street

Windsor, QLD 4030

Ph: 1300 739 732 Fax: (07) 3357 5426 Mob: 0409 472 017

www.gzd.com.au

TP Solutions (Brisbane)

Thai Pham

934 Port Rd

Woodville West, SA 5011

Ph: (08) 8268 3333 Fax: (08) 7200 3900

E-mail: thai@tpsolutions.net.au

TAS**Grant Munro**

PC Service & Support (TAS)

25-27 Wellington Street

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Ph: (03) 6231 2349 Mob: 0409 312 344 Fax: (03) 6234 8619

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WA**Altitude IT**

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