

## Please find below the minimum and recommended system requirements for our system:

### Supported operating systems required for Active Script List (64-bit)

- Windows 10 (EOL 14<sup>th</sup> Oct 2025) and Windows 11
- Windows Server 2019, 2022

*\*\* 32 bit operating systems are compatible with Z Software but NOT recommended \*\**

### Processor:

- Intel Core i3 Processor 2.0 Ghz+ or AMD Ryzen 3 CPU (minimum)
- Intel Core i5 Processor or AMD Ryzen 5 CPU (compatible)
- **Intel Core i7 Processor or AMD Ryzen 7 CPU (recommended)**
- Intel Core i9 Processor or AMD Ryzen 9 CPU (compatible)
- Intel Xeon Processor or AMD Epyc server CPU (compatible)

### Screen Resolution:

- 1280 x 800 (minimum for Dispense), 1024 x 768 (minimum for Register/Office)
- **1920 x 1080 (recommended)**

*\*\* Resolutions higher than 1920 x 1080 are supported however you may need to adjust the scaling in Z Dispense/Office/Register for text to be an appropriate size \*\**

### RAM:

- Windows 10 or 11 (64-bit):
  - For a server machine: 16GB (minimum), **32GB (recommended) – webster server or other pack server**
  - For a workstation: 8GB (minimum), **16GB (recommended)**
- Windows Server 2019/2022 (64-bit):
  - For a server machine: 16GB (minimum), **32GB (recommended) webster server or other pack server**

### Note:

- Around 1-2GB required to run Z Software programs, 1-2GB to run SQL Server database on server. There is also a minimum RAM requirement to run the operating system
- More RAM may be required if there any other programs / third-party software running on the same machine (e.g. Webstercare, eRx, Medadvisor, web browsers etc.)

**Storage: Solid state drive (highly recommended especially on server machine) or hard disk**

- On server:
  - 40GB minimum available space required for Z Software (includes storage space for program files, database, database backups etc.).
- For workstation:
  - 5 GB minimum available space required for Z Software

*If site using Bestmed solid state drives (SSD) are required*

Also, please find below the details of the hardware/peripherals that we know currently work with Z Software. (There may be other brands/models that work with our software, but as we may not have come across them before we can't confirm at this stage whether they would work)

**Docket Printer (for till receipts):**

- Epson TMT-88 (IV/V/VI)
- Epson TM-82 (II/III)
- Bixolon SP330
- Bixolon SRP-E300
- SAM4S GCUBE 100D (Compact Docket printer for less space)
- **Star Printers do NOT work**

**Label Printers:**

- Zebra ZD220d or ZD220t
- Zebra ZD420 (Network)
- Zebra LP 2844
- Zebra GC420d, GK420d, GX420d, GK420T, GK888T
- Bixolon DX-420d
- Bixolon XD5 (Peeler Version needs to be turned off)
- Bixolon XD3
- **TSC Thermal Label Printer (not recommended, only seagull driver available, expect delay)**

**Laser Printers (for A4/A5 printing):**

- Kyocera P2040DN, PA4000x (low volume printing)
- Kyocera FS-2100D, FS-2100DN
- Kyocera FS-4100DN, FS-4200DN
- Kyocera P3045DN, P3050DN, P3145DN, P3150DN, PA4500X, PA5500x

**Barcode scanner (2D required for E prescribing/Tokens/QR codes)**

- Motorola DS9208 (2D Scanner)
- Zebra DS9308 (2D Scanner)
- Zebra DS2278 (2D Scanner and Wireless)
- Symbol LS2208 (1D Scanner)/ Datalogic GM4100 (1D Scanner)
- Honeywell Metrologic Orbit MS7120 (1D Scanner)

**Z Office Express App (Z.O.E) Requirements****Zebra TC26 (replaces TC25), TC52 (replaces TC51)**

Or

**Urovo Android barcode scanner** (From <https://www.posdirect.com.au> )

Or

**ScanSku device** ([www.scansku.com.au](http://www.scansku.com.au))

Or

**Android device with the following requirements**

- Android 6 minimum
- Barcode scanning capabilities (1D min, 2D preferred in case we utilise QR code scanning in future. Smartphone camera will work)
- 2gb ram minimum
- 8gb storage (should be pretty standard across most devices now)
- strong wireless capabilities (will be connecting to router/wireless server if applicable)
- Google Play

**Recommended devices - Motorola G14 or Samsung A05s or Samsung A15 5G**

**Android devices that DO NOT work well with Z Office Express**

Oppo A17 – camera not focusing in app

Nokia C32 – camera not focusing in app

Lenovo Tab M7 TB-7306F – camera not focusing in app

## Hardware Contacts

### Australia Wide

#### **POS Direct - Sales**

Andrea Shergill

0450 757 720

[Andrea@posdirect.com.au](mailto:Andrea@posdirect.com.au)

#### **POS Direct - Support**

1300 767 303

[support@posdirect.com.au](mailto:support@posdirect.com.au)

#### **Cloud Server Solutions – Scrypt Software**

1800 SCRYPT (727978)

Sam Turner - [sam.turner@scrypt.com.au](mailto:sam.turner@scrypt.com.au)

Justin Gillies - [justin@scrypt.com.au](mailto:justin@scrypt.com.au)

[www.scrypt.com.au](http://www.scrypt.com.au)

### NSW

#### **Chi & Joe Computers Pty Ltd**

Chi Law

Mob: 0406 317 288

Joe Catanzaro

Mob: 0423 070 847

28 Alick Street

CABRAMATTA, NSW 2166

### QLD + Northern NSW + VIC

**GZD** (they don't do VIC themselves, but have a contact in VIC)

Craig Theisen

164 Maygar Street

Windsor, QLD 4030

Ph: 1300 739 732 Fax: (07) 3357 5426 Mob: 0409 472 017

[www.gzd.com.au](http://www.gzd.com.au)

#### **TP Solutions (Brisbane)**

Thai Pham

934 Port Rd

Woodville West, SA 5011

Ph: (08) 8268 3333 Fax: (08) 7200 3900

E-mail: [thai@tpsolutions.net.au](mailto:thai@tpsolutions.net.au)

**TAS****Grant Munro**

PC Service &amp; Support (TAS)

25-27 Wellington Street

North Hobart, Tas 7000

Ph: (03) 6231 2349 Mob: 0409 312 344 Fax: (03) 6234 8619

**SA****TP Solutions**

Thai Pham

934 Port Rd

Woodville West, SA 5011

Ph: (08) 8268 3333 Fax: (08) 7200 3900

E-mail: [thai@tpsolutions.net.au](mailto:thai@tpsolutions.net.au)**WA****Altitude IT**

Allan Leslie

7/2 Mulgool Road

Malaga, WA, 6090

Ph: (08) 9248 9018 Mobile: 0437 731 334

E-mail: [allan@altitudeit.net.au](mailto:allan@altitudeit.net.au)**World Guard**

Brendan Grieve

Ph: 1800 764 627

Email: [support@worldguard.com.au](mailto:support@worldguard.com.au)Website: <https://www.worldguard.com.au>**Rovamp Services**

Tyler Darnell

Mobile: 0437241843

Email: [tyler@rovamp.com.au](mailto:tyler@rovamp.com.au)**NT****TP Solutions**

Thai Pham

934 Port Rd

Woodville West, SA 5011

Ph: (08) 8268 3333 Fax: (08) 7200 3900

E-mail: [thai@tpsolutions.net.au](mailto:thai@tpsolutions.net.au)